

Machinery Support

A BARRY-WEHMILLER COMPANY

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Dear Valued Customer:

At MACHINERY SUPPORT, the health and well-being of our team members and customers is our top priority.

Several U.S. states and European countries have implemented shelter-in-place orders and restrictions, however, because we support necessary industries, such as food industry customers, Machinery Support is considered an **essential** business and remains open.

We continue to monitor the COVID-19 pandemic and take appropriate measures that allow us to continue serving our customers while protecting employee health and safety.

You can be confident that our robust stock of critical components will allow us to continue to deliver products and support to help you remain operational.

Processing and shipping all orders in a timely manner remains important to us and we are committed to working with our customers and partners to ensure success. However, as this situation continues to evolve, please understand that delays due to restrictions and/or changes in operation at any of our transportation partners such as UPS, FedEx, DHL, USMail and trucking may occur.

In order to best comply with guidance from the Centers of Disease Control as well as Local and World Health Organizations, we are keeping abreast of new developments as they happen. If/as local laws become more restrictive than our internal safety protocol, local/federal guidelines will be observed, and our actions will be adjusted accordingly.

Our thoughts are with everyone affected by this unprecedented situation and we hope for a quick recovery for all.

Thank you for your Partnership.

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